

From: Zeller <accountservices@myzeller.com>

Date: 7 January 2022 at 6:42:44 pm AEDT

To: [REDACTED]

Subject: Important update about your Zeller account

Reply-To: Zeller <accountservices@myzeller.com>

Hi [REDACTED]

Upon reviewing of your account, we are writing to inform that we are unable to continue with your onboarding.

Please refer to our list of prohibited goods and services [here](#) and you may tap the button below to view Zeller's Terms of Service.

[Read More](#)

As per clauses 4.2b(ii)(B) and (D), 9.2, and 23, in the Zeller Terms of Service, Zeller reserves the right to terminate a merchant account, at our discretion.

While we understand this can be frustrating, our decision is definitive, and final. To ensure the security of our platform, we are not required to disclose the information that led to this decision.

If you need further clarification, please contact our local Zeller Customer Success team via email at support@myzeller.com, or call us at [1800 ZELLER](tel:1800935537) (1800 935 537). We're available 7 days a week from 9 AM to 1 AM AET.

Cheers,

[REDACTED]

[Team Zeller](#)